



IMPARTIALITY COMMITMENT

PCA Certification services is an accredited organization in the field of management systems certification within the scope of ISO 9001, ISO 14001, ISO 22000, ISO 13485, ISO 27001, ISO 50001 standards, with the registration number 723753, in the Trade Registry Gazette dated 09 February 2010 and numbered 7497.

This commitment is made by PCA top management. PCA top management consists of PCA's sole shareholder Ali Yücel KERİMOĞLU and PCA General Manager Mustafa MEMİŞOĞLU.

PCA is not dependent on any company, institution, organization, entity or person. It is an indispensable condition for PCA that the certification activity is completely independent and impartial, free from all kinds of financial, administrative, political and commercial pressures.

PCA and its staff, in all certification activities, the principle of openness in communication with the relevant business and other parties; adopted within the framework of confidentiality principles. PCA personnel, with the exception of accreditation bodies, must comply with professional confidentiality rules in the performance of their duties. Property rights will be protected. The ultimate responsibility for information exchange with the competent authority and accreditation body rests with top management.

Activities and services will be carried out by competent personnel in line with the expectations and needs of customers in accordance with legal requirements, national and international rules.

PCA responds to applications made in all sectors in which it is accredited or will operate, regardless of religion, language, race, politics or within the borders of Turkey, in line with its own policies and objectives. All employees of PCA are aware of impartiality.

In order to protect impartiality, the Committee for the Protection of Impartiality has been established and authorized. The Committee for the Protection of Impartiality has been established to equally represent all relevant parties in which PCA operates, has the authority to act independently in its decisions, and PCA provides the committee with information on all activities, assessing the situation and taking necessary measures to maintain impartiality.

PCA does not provide consultancy services to its customers on any subject. PCA does not engage in training activities that may qualify as consultancy. PCA does not certify in sectors or subjects in which it has interests. PCA does not carry out certification activities in the sectors and subjects in which there are partnerships, which will lead to a conflict of interest or in which it operates.

PCA has defined situations and risks that may create a conflict of interest. These situations are also periodically evaluated by the Committee for the Protection of Impartiality.

PCA uses only fully independent, impartial and competent auditors in its activities. If PCA cannot meet these conditions, PCA does not make certification. PCA takes the confirmation of its customers in advance regarding the audit team that PCA will send and observes the competition terms and rules.

The PCA assumes authority and responsibility for decisions regarding certification activities, including granting, refusing, maintaining, renewing, expanding and reducing, renewing, suspending, restoring and withdrawing certification. The specified decisions can never be subcontracted. PCA ensures that the Certification Committee takes its decisions on certification completely independently.



PPCA top management will be impartial in their certification activities. PCA top management will provide the necessary training for every employee within its body to understand the importance of impartiality.

The PCA will regularly analyze conflicts of interest that may threaten the impartiality of its activities and ensure that this analysis is understood by all its staff. Thanks to this analysis, it will ensure that it is objective in its activities.

PCA will ensure that all of its personnel, who are responsible for both the execution of certification activities and taking decisions, will work in accordance with the principles of confidentiality, openness, responsibility and competence, especially impartiality, with the contracts they will sign before starting work.

PCA ensures that its services are accessible to all applicants whose activities are within its operating scope.

Access to the certification process in PCA is not dependent on the size of the client, membership of any association or group, or the number of current certifications granted. There cannot be extreme circumstances, financial or otherwise.

The services that PCA plans to offer in the future will be carried out completely independently from certification services.

While providing services, the principles of impartiality, independence and confidentiality will be taken as a basis, and the requirements of the relevant standards and guides will be meticulously applied to meet the highest level of customer satisfaction and to increase the prestige of PCA in the national and international arena.

It is declared with this commitment that if the customers of other companies owned by the company owner/shareholder want to receive certification service from another company, the processes will not be affected by each other and will be carried out completely independently.

Issues such as the principles of independence, impartiality and confidentiality, the analysis of situations that may cause conflicts of interest, the supply of resources, with the systematic that we have established in accordance with national and international rules are clearly stated and declared in our documents.

All employees at PCA (full-time or part-time auditor, technical experts) and all board and committee members involved are independent in all their assignments and are and will be guaranteed by this statement to be free from commercial, financial and other pressures.

Company Owner
Ali Yücel KERİMOĞLU
07.01.2022

General Manager
Mustafa MEMİŞOĞLU
07.01.2022